

Wondering if your client based record management is on track?

Keep in mind there are:

4

General questions to ask
your Program/M&E team

3

Questions to ask about
data collection

3

Questions to ask
providers

4 key questions to ask your Program/M&E team

Are all my providers
using client
records?

Are client records
being completed
thoroughly?

Are client records
being used to
document follow up
visits?

Are my providers
able to
communicate the
value of client
records?

3 key questions to ask about data collection

Does my client
record reflect all
required
indicators?

Is the data from
client records
being reflected
in DHIS2?

Is my team
using
dashboards to
analyze data?

3 key questions to ask your providers

During the last consultation, did you reference the client's medical history to determine the care you gave your client?

Are you documenting follow-up visits on your client records?

Why are client records useful for you?

CBRM Supervision recap

Measures of performance at the clinic level:

1. Is the provider using client records correctly and consistently?
2. Are client records being used for follow-up?
3. Can the provider communicate the value of using client records?

Measures of performance at the PSI country office level:

1. Are all providers in the network using client records correctly and consistently?
Note: 100% of your providers should be using client records
2. Are there dashboards in DHIS2 with Data to Action frameworks using client data?
3. Can program staff communicate the value of using client records?